

The Orthopaedic Institute of Western Kentucky 200 Clint Hill Blvd Paducah, KY 42001 Phone: (270) 442-9461

December 29, 2023

Dear Valued Patient,

We hope this letter finds you in good health and high spirits over these holiday times. We are writing to inform you of an important development at The Orthopedic Institute of Western Kentucky that will be taking effect on January 1, 2024.

After careful consideration and extensive discussions, we are pleased to announce a change in ownership for our esteemed institution. The Orthopedic Institute of Western Kentucky will be transitioning to new ownership with Bon Secours Mercy Health – Lourdes Hospital. We believe this will bring continued exciting opportunities for growth, innovation, and enhanced patient care. Please note that Dr. Strenge has a separate notice.

At The Orthopedic Institute of Western Kentucky, we have always valued your trust in us as your healthcare provider. We would like to express our gratitude for the privilege of serving you thus far, and we look forward to continuing this relationship under the new ownership. We assure you that this change in ownership will not impact the quality of care you receive. Our commitment to providing exceptional orthopedic services, personalized treatment plans, and compassionate care will remain. The new ownership understands and shares our vision of putting our patients first, and we are confident that this transition will only enhance our ability to meet your healthcare needs effectively.

During the ownership change, we will change our group name to Mercy Health Western Kentucky Orthopedic Center. We also expect there might be some operational adjustments and administrative updates that we will need to undertake. We are working diligently to minimize any potential disruptions or inconveniences during this period. Our top priority is to ensure a seamless transition and maintain continuity in your care.

We understand that you may have questions or concerns regarding the ownership change. Please do not hesitate to reach out to our staff via phone and watch for further updates on our website to provide you with the necessary information. Thank you for your understanding and continued support during this transition. We remain committed to providing you with the highest standard of orthopedic care and ensuring your well-being. Together, we will embark on this exciting new chapter and continue to improve the quality of care for our patients.

Wishing you good health and happiness in the coming year.

Sincerely,

The Orthopedic Institute of Western Kentucky